

Dear Guest,

Thanks for choosing us!

Here are some instructions you may need during your stay.

We hope you will enjoy the apartment.

We will welcome you between 5 and 7 pm.

Could you call us when you enter in Colmar?

Have a nice trip!

Michel and Cathy.



Your arrival

• **To get to the apartment:**

On foot from "Rapp" car Park, 1 boulevard de la République.

Get out of the car park on "Boulevard du Champ de Mars" side.

Cross the street then turn right;

Go up the street for 30 metres to "Rue de la Porte Neuve" on your left;

Go down this street until "Rue des Augustins" opposite;

Walk along "Rue des Augustins" for 100 meters;

You will find "Rue Schongauer" on your left: it's at number 6.

By car:

Indicate, "Rue des Augustins" to your GPS (sat nav);

Park into this one-way street;

"Rue Schongauer" is perpendicular on the right, halfway up the street.

• **To get to the building (block of flats):**

The code is XXXX

- Align figure X with the vertical bar traced on the metal plate.
- Press twice;
- Align figure X: press twice;
- Turn the cylinder fully to the left;
- Push then enter.
- In case of error, align the star with the line, press once and start again.

• **To access the apartment:**

On the second floor landing, to the right of the door, you will find a box; set the figures onto YYYY;

A trap will open and free the apartment keys;

Open and enter!

Inside the apartment

- **Towels** are in the chests of drawers in each bedroom; on departure, please spread them out (do not place them into the laundry basket to prevent them from mouldering overnight).
- **Wifi:** the device your phone will detect is called ARRIS; it is under the television; please enter the code: 318D589AA6619A51
- **Television:** user-friendly, a single remote control, several channels detailed in a plasticized sheet.
- **SDB:** The glass panel of the bath is fragile and may collide with the washbasin; please be careful so that your children do not get hurt while manipulating it.
- **Plates** are in the white piece of furniture in the dining room;

- **Rubbish:**

The waste containers are in the yard.

They are marked "Gîte de France".

Glass, paper, cardboard and plastic are recycled: the bin intended for this purpose is on the landing before entering the apartment.

In addition, we collect Nespresso capsules. They are to be placed in the vase, which is in the drawer marked "recyclage des capsules".

- **Concerning heating:**

It's a gas boiler situated behind the louvered doors of the dining room.

If it breaks down and you are used to that kind of boiler, you can try to restart it by switching it off, wait and switch it on again.

If not, call us 0645725304 and if you can't join us, call our heating engineer Bass Company: 0665740441

If not, try the company **SAV Bruno: 07 69 04 77 37**

If everything is fine, you do not have anything to do: if you are too hot, turn the room thermostat down to turn the heating down and vice versa.

Hot water is heated in the same way.

- **Concerning electricity:**

In case of power cut, there is an electric panel between the dining room and the secret room; open it and check where the problem comes from.

On the ground floor, there is an electricity meter with a main breaker: meter n°2.

In case of failure, call us.

- **Gas:**

A carbon monoxide detector is in the apartment;

In case of beep or strange smell, the gas cut-off-valve is on the landing in the cupboard on the left. (02/01 box)

- **Water:**

In case of flooding and to avoid serious water damage, with the downstairs neighbour, you must act fast!

Please immediately turn off the water inlet valve, which is in the secret room, to the left of the entrance, at the bottom of the closet, behind the wooden boards.

Then call us: 0645725304.

If not, call our plumber: Meinrad Company, 0389474331.

- **In case of fire:**

The apartment is equipped with smoke detectors.

In addition, a fire extinguisher is available on the landing, on the right;

In case of an outbreak of fire, use it to put out the fire; never open the windows, if the smoke is suffocating, just leave the apartment and the building.

Dial 18 for the fire brigade then call us.

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